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# Customer Service Bulletin

<b>Product:</b>	CSM – CONNEX SPOT MONITOR CVSM – CONNEX VITAL SIGNS MONITOR CIWS – CONNEX INTEGRATED WALL SYSTEM		
<b>Subject:</b>	MASIMO SP02 MODULE REPLACEMENT		
<b>HW Version(s) Affected:</b>	CVSM - P3,P5,P6 CSM - ALL	<b>SW Version(s) Affected:</b>	ALL
<b>Serial Numbers Affected:</b>	ALL	<b>Lot or Date Code Affected:</b>	ALL

<b>Classification:</b>	Information Only		
<b>Distribution:</b>	<input checked="" type="checkbox"/> Customer Care	<input type="checkbox"/> Product Service	<input type="checkbox"/> Field Service
	<input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors	<input checked="" type="checkbox"/> Customers	<input type="checkbox"/> Company Confidential

**Summary:**

THE MASIMO SP02 MODULE MODEL MX5 HAS BEEN REPLACED WITH MASIMO SP02 MODULE MODEL MX7 DUE TO COMPONENT OBSOLESCENCE. THERE IS NO CHANGE TO THE FORM, FIT, OR FUNCTION OF THE SP02 MODULE.

**Bulletin Detail 1:**

CSM: SERVICE KITS 105931 and 105950 HAVE BEEN UPDATED WITH THE REPLACEMENT MX7 MODULE.

CVSM: SERVICE KIT 107282 HAS BEEN UPDATED WITH THE REPLACEMENT MX7 MODULE.

CIWS: SERVICE KIT 107284 HAS BEEN UPDATED WITH THE REPLACEMENT MX7 MODULE.



<b>Table 1</b>			
<b>Compatible Versions</b>			
<b>Subsystem Description</b>	<b>Software Version</b>	<b>Hardware Version</b>	<b>Welch Allyn Part Number</b>
Main Board		P3, P5, P6	407574-06, 407574-08
Braun 6000 Software	5.25	N/A	
Braun 4000 Software	1.00.03	N/A	
Lammar Comm's module	1.00.00 A0003	P2,P3	407524
Newmar Comm's module	V2	P2,P3	410389-04
Lammar Radio Software	3.00.04	MAC address starting with:00:1A:FA	406187
Newmar Radio Software	2.00.01	MAC address starting with:00:17:23	413023
Masimo SPO2	7.10.1.2	0x701	107282, 107284
Nellcor SPO2	1.00.13, 1.00.15	P3,P4	405712, 412896, 107020, 406273-01
EARLY Sense	01.06.007	P3	725692
SureTemp Plus	2.08	P3	405701
NIBP	2.05	Rev A.	405672
ECG	1.00.05	P3	412726
CO2 Oridion	1.10.02	P3	408259
CO2 Medtronic	1.14	P3	412897
CO2 Medtronic	1.16	P3	420502
Scale Software	1.0.26	N/A	N/A
WA Connectivity SDK	2.4	N/A	N/A
NCE	5.0.0.3	N/A	N/A
Connex CS	1.5	N/A	N/A
Configuration Tool	1.8.4	N/A	N/A
DCP Server	3.0.0.3	N/A	N/A
Data Catcher	4.0.0.20	N/A	N/A
Connex VM	2.0.1	N/A	N/A
Welch Allyn Service Tool	1.10.x.x	N/A	N/A
Welch Allyn Service Hub	5.0.x	N/A	N/A

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END OF BULLETIN

<b>Version</b>	<b>Sec, Pg, Para Changed</b>	<b>Change Made</b>	<b>Date Version Created</b>	<b>Version Created By (initials)</b>
A	N/A	Initial Release	2022-03-16	CGH

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