



Printed or electronic versions of this document not accessed directly from the designated Hillrom Controlled Quality Information System are For Reference Only.

# Customer Service Bulletin

<b>Product:</b>	Welch Allyn® Connex Vital Signs Monitor (CSM)		
<b>Subject:</b>	Masimo LNCS® SpO2 Patient Cable		
<b>HW Version(s) Affected:</b>	ALL	<b>SW Version(s) Affected:</b>	ALL
<b>Serial Numbers Affected:</b>	ALL	<b>Lot or Date Code Affected:</b>	ALL

<b>Classification:</b>	Information Only		
<b>Distribution:</b>	<input checked="" type="checkbox"/> Customer Care	<input checked="" type="checkbox"/> Product Service	<input checked="" type="checkbox"/> Field Service
	<input checked="" type="checkbox"/> ASPs	<input checked="" type="checkbox"/> Distributors	<input checked="" type="checkbox"/> Customers
			<input type="checkbox"/> Company Confidential

### Summary:

The Welch Allyn® Connex Spot Monitor operates with a Masimo LNCS® Series 20-pin SpO2 Patient Cable. Due to global supply constraints, Baxter will be shipping a 10-foot Masimo LNCS® Series SpO2 patient cables (RED -LNC-10) with Connex Spot Monitors, in place of the Masimo 4-foot LNCS® Series SpO2 patient cables (RED LNC-04).



Once supply constraints improve and stock again is available for the 4-foot cables, we will return shipping the Connex Spot Monitor with those again (there is no specific timeline at this time). Due to this, some customers may receive mixed shipments of 4 and 10-foot LNCS® Series cables. Unfortunately, Baxter is unable to offer the 10-foot Masimo LNCS® Series Patient Cables to customers that are affected by this at no charge.

END OF BULLETIN



<b>Version</b>	<b>Sec, Pg, Para Changed</b>	<b>Change Made</b>	<b>Date Version Created</b>	<b>Version Created By (initials)</b>
A	N/A	Initial Release	2022-03-10	TP

THIS INFORMATION IS THE PROPERTY OF HILLROM HOLDINGS AND AS SUCH SHALL NOT BE REPRODUCED, COPIED, OR USED AS A BASIS FOR THE MANUFACTURE OR SALE OF EQUIPMENT, DEVICES, OR SOFTWARE WITHOUT THE EXPRESS WRITTEN PERMISSION OF HILLROM.