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Customer Service Bulletin

Product:	Welch Allyn® Service Tool
Subject:	Software Release Notes v1.10.1

HW Version(s) Affected:	All	SW Version(s) Affected:	All
Serial Numbers Affected:	All	Lot or Date Code Affected:	N/A

Classification:	Information Only

Distribution:	☒ Customer Care	☐ Product Service	☐ Field Service
	☒ ASPs ☒ Distributors	☒ Customers	☐ Company Confidential

Release Details

The below summarizes the changes between the previous installer release (WAST v1.10.0) and the current release (WAST v1.10.1). This includes changes made to the installer and Suretemp Plugin from 1.3.1.0 to 1.4.0.0.

Hardware/Software Compatibility:

The below summarizes the compatibility for the Welch Allyn Service Tool v1.10.1

Device Description	Versions
Operating Systems	Win 10 x64 Win 10 x86
CVSM Firmware Version	All
CIWS Firmware Version	All
SureTemp Thermometer Firmware Version	All
Spot 4400 Firmware Version	All
CSM Firmware Version	All*

NOTE: CSM 1.20 will not work on a Windows 10 operating system. Therefore, a Windows 7 operating system with Welch Allyn Service Tool, version 1.8 must be used. This is due to how the Windows Operating System changed the way USB detection works.

This release supports current and previous editions of the temperature module.

Changes for this version are within the Verify and calibrate tab the following instruction has been removed for the SureTemp thermometer (as seen in previous versions)—
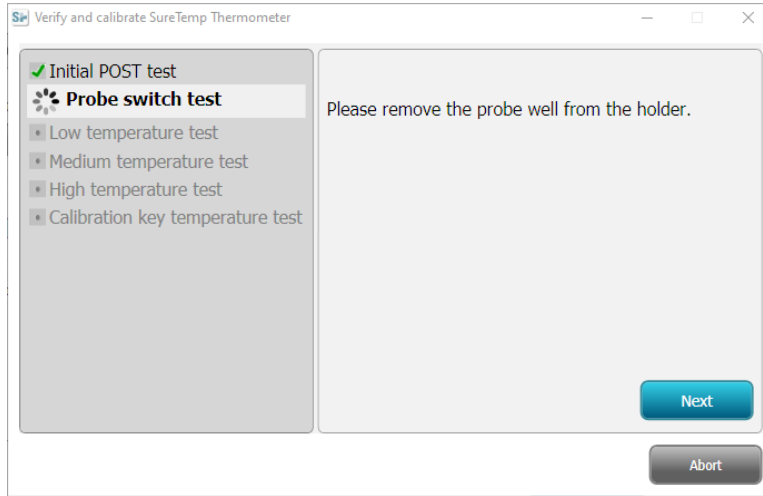

Figure 1 - WAST 1.10.0 SureTemp Test

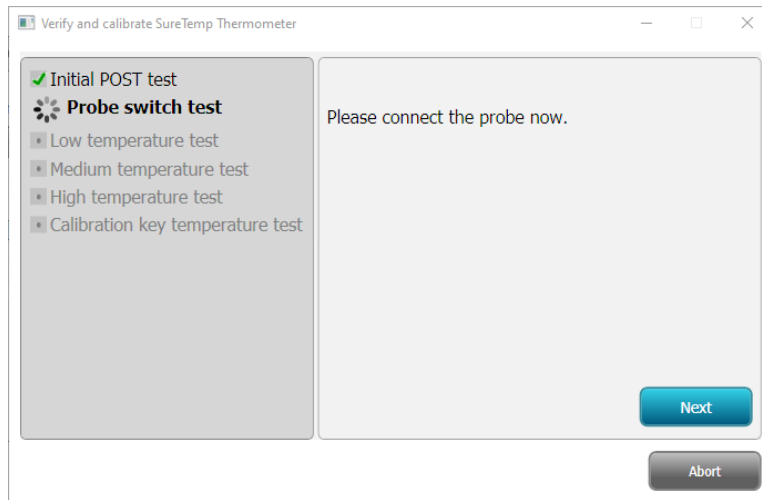Now the verify test jumps directly to reconnecting the temperature probe—

Figure 2 - WAST 1.10.1 SureTemp Test

Action Required:

All Welch Allyn Service Tool (WAST) users must upgrade to the new version 1.10.1. The installer is designed to update during the installation of the new version. Users don't need to uninstall the previous version before installing the new one. However, PC Admin rights to install WAST and to perform software updates for CSM, and Spot 4400 is required.

The software package for the 1.10.1 release along with the updated Installation Guide can be downloaded from our website https://www.welchallyn.com/en/service-support/service-center/service-tool.html. Under the Download link for the Service Tool Software & Service Tool Installation Guide.

<div align="center">END OF BULLETIN</div>

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2022-03-01	MDB