


Document Description: CSB - Connex® Vital Signs Monitor (CVSM) Emulate Spot Lxi Setting with the Welch Allyn Service Hub	Document Number: 80027695 Version: A
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

Customer Service Bulletin

Product: CVSM, and Welch Allyn® Service Hub	Date: 2020-12-23
Subject: CVSM Spot Lxi Setting with the Welch Allyn Service Hub	
HW Version(s) Affected: All	SW Version(s) Affected: All
Serial Numbers Affected: All	Lot or Date Code Affected: All


Classification: As Needed
Distribution: <input checked="" type="checkbox"/> Customer Care <input checked="" type="checkbox"/> Product Service <input checked="" type="checkbox"/> Field Service <input checked="" type="checkbox"/> ASPs <input checked="" type="checkbox"/> Distributors <input checked="" type="checkbox"/> Customers <input type="checkbox"/> Company

Training Required: Yes No

Summary:
 When Connex® Vital Signs Monitor (CVSM) is connecting to the Welch Allyn® Service Hub, the Emulate Spot Vital Sign LXi setting in the Advanced Menu needs to be disabled for the device to work with a component piece of software to the Welch Allyn® Service Hub, Service Monitor.

Emulate Spot Vital Sign LXi settings feature: This option specifies that data sent to the network appears as Spot Vital Signs Lxi data. When this setting is enabled on CVSM, the device communicates in the same language as Spot Lxi, which creates an incompatibility to the Welch Allyn® Service Hub. When the Emulate Spot Vital Sign Lxi setting is disabled, the CVSM is able to communicate its service data to the Welch Allyn Service Hub in the correct communication protocol language.

If the setting is not disabled, the CVSM device data file will not be created nor readable by Service Monitor with the outcome that the CVSM device will not appear on Service Hub.

Document Description: CSB - Connex® Vital Signs Monitor (CVSM) Emulate Spot Lxi Setting with the Welch Allyn Service Hub	Document Number: 80027695 Version: A
	
Printed or electronic versions of this document not accessed directly from the designated Welch Allyn Controlled Quality Information System are For Reference Only.	

To Disable Emulate Spot Vital Sign LXi settings on CVSM:

1. Access the Advanced settings.
 - a. Touch the Settings tab.
 - b. Touch the Advanced tab.
 - c. Touch Enter password.
 - d. Enter your password and touch OK. The General tab appears.
2. Touch the Data Management tab.
3. Touch the Clinical Data tab. Directions for use Advanced settings
4. Specify settings
5. Uncheck Emulate Spot Vital Sign LXI

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2020-12-23	KMG

THIS INFORMATION IS THE PROPERTY OF WELCH ALLYN, INC. AND AS SUCH SHALL NOT BE REPRODUCED, COPIED, OR USED AS A BASIS FOR THE MANUFACTURE OR SALE OF EQUIPMENT OR DEVICES WITHOUT THE EXPRESS WRITTEN PERMISSION OF WELCH ALLYN, INC.