Customer Service Bulletin

Product:	ABPM-7100 when used with CPWS 1.6.6	**Date:** 2016-05-06

Subject:	ABPM-7100; Programmed Protocol Does Not Run

HW Version(s) Affected:	All ABPM-7100 Devices	**SW Version(s) Affected:**	CPWS 1.6.6

Serial Numbers Affected:	ABPM-7100 Devices: All CPWS 1.6.6: All	**Lot or Date Code Affected:**	N/A

Classification:	Informational Only

Distribution:	☒ Customer Care	☒ Product Service	☒ Field Service
	☒ ASPs ☒ Distributors	☒ Customers	☐ Company Confidential

Training Required:	☐ Yes ☒ No

Summary: It has been discovered that, when creating a protocol for the ABPM-7100, if the protocol contains a single *Time interval* and the *Starting time* is adjusted from the default of midnight (0:00), the protocol does not run on the device and no automatic blood pressures will be taken.

Note: When creating a protocol that contains a single *Time interval*, the *Starting time* **must not** be changed from the default of 0:00.

- Examples of protocols that will not run on the ABPM-7100 (Single *Time interval* with a *Starting time* set to something other than 0:00):
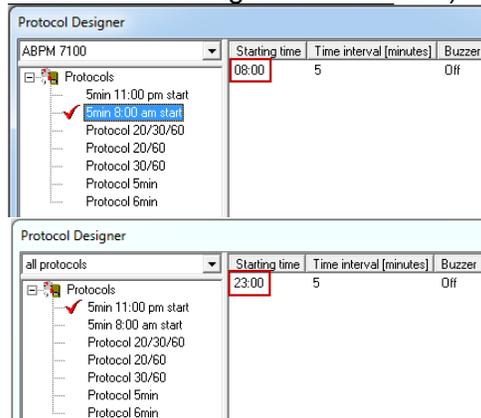

- Examples of protocols that run properly as programmed on the ABPM-7100 (Single *Time interval* with a *Starting time* set to 0:00, or multiple *Time intervals* with customized *Starting times*):

Document Description: ABPM-7100 PROTOCOL DOES NOT RUN	Document Number: 80021507
	Version: A

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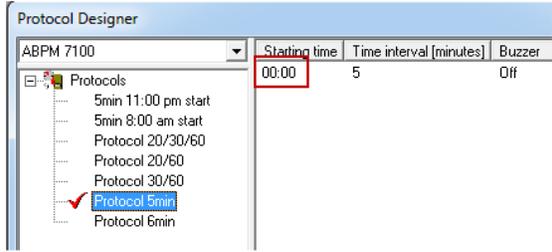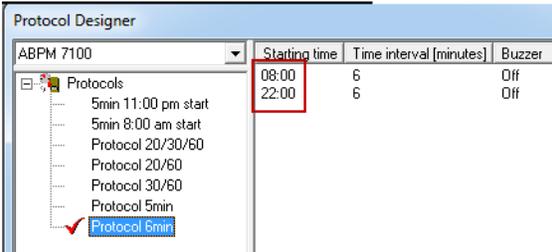
Note: Be sure that all non-working protocols in the Protocol Designer have been edited or removed. While in the Protocol Designer, inspect each protocol to be sure that this instruction has been applied to all affected protocols. Each single *Time interval* protocol needs to be checked to confirm that the *Starting time* is set to 0:00. Single *Time interval* protocols that have a *Starting Time* other than 0:00 need to be edited so that the *Starting time* is set to 0:00, or the protocols deleted and recreated using the default *Starting time* of 0:00.

Version	Sec, Pg, Para Changed	Change Made	Date Version Created	Version Created By (initials)
A	N/A	Initial Release	2016-05-06	SMB